



Quality Policy Statement

T H WHITE Installations Ltd (trading as T H WHITE Projects) is a long-established specialist in the design and construction of cereal processing and storage solutions for the commercial and farming sectors, operating across milling, malting, brewing and port facilities.

In line with the overarching goals of the T H WHITE Group, we strive to provide the best outcomes for our customers and support livelihoods for generations, through the realisation of our strategic objectives:

- Continuously improving our business efficiency and effectiveness
- Building and developing customer and supplier relationships
- Developing our people and teams to be the best they can be
- Achieving sustainable growth
- Protecting our team and the natural environment
- Providing and maintaining suitable working environments

Quality plays an integral role in delivering against these objectives, which we aim to achieve by:

- Implementing and maintaining a certificated quality management system to the requirements of ISO 9001, incorporating the Factory Process Control requirements in respect of EN 1090-1(CE marking for structural steel)
- Meeting legal requirements and striving to achieve best practice
- Delivering against customer requirements
- Committing to continuous improvement through the ongoing review and development of our systems and procedures
- Identifying and setting objectives for improvement
- Empowering all personnel to understand, challenge and improve the quality and compliance of the organisation's products and services
- Providing required resources, training and coaching
- Maintaining timely and effective communications with interested parties

This quality policy has the full commitment and support of T H WHITE senior management and will be reviewed at least annually. It is communicated to all relevant personnel and made available on request to any interested party.

Mason Hatton
Divisional Director
27/09/19